

サブアカウントのご紹介

2023.10

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各プラットフォームのご紹介

ASPアカウント



旧来：
複数のプラットフォーム+複数のアカウント

現在：
One for All

ASPアカウント



- 認定パートナーのASPアカウント

Bind

パートナーサブアカウント



- 認定パートナーのデリバリエンジニア



異なる権限



- 認定パートナーの運用、保守エンジニア

H3C HPにて
ユーザー登録



ASPアカウントに
リンク

Y

ASPアカウント
管理者判断

承認を得る

Y

アクティベーショ
ン

N

N

普通ユーザー

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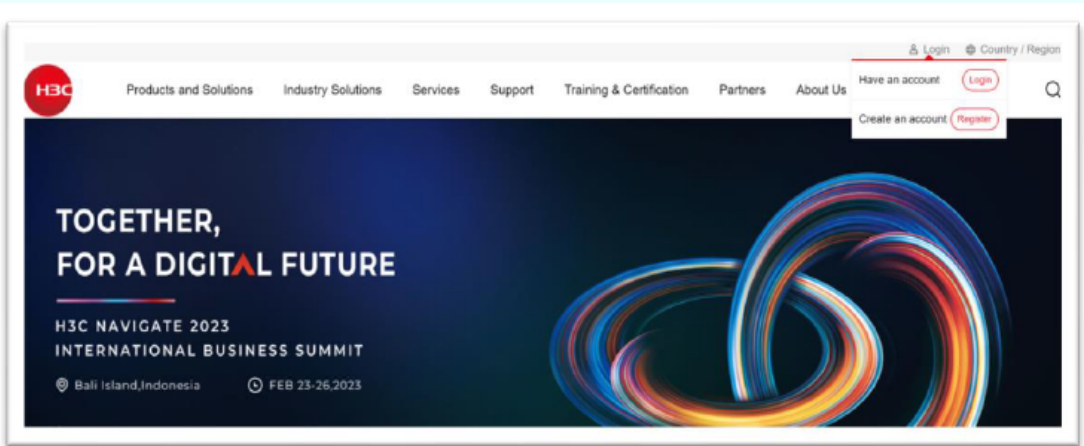
03

各プラットフォームのご紹介

ステップ1:サブアカウント登録

1) 下記URLをアクセスし【Register】をクリック

URL: <https://prm-portal.h3c.com/register>



アフターサービスタイプ
Technical Manager
Post-sales Engineer
Service Sales
Service Commercial
Service Admin



2) 登録情報に必要な項目を記入

社用メールアドレス

会社名

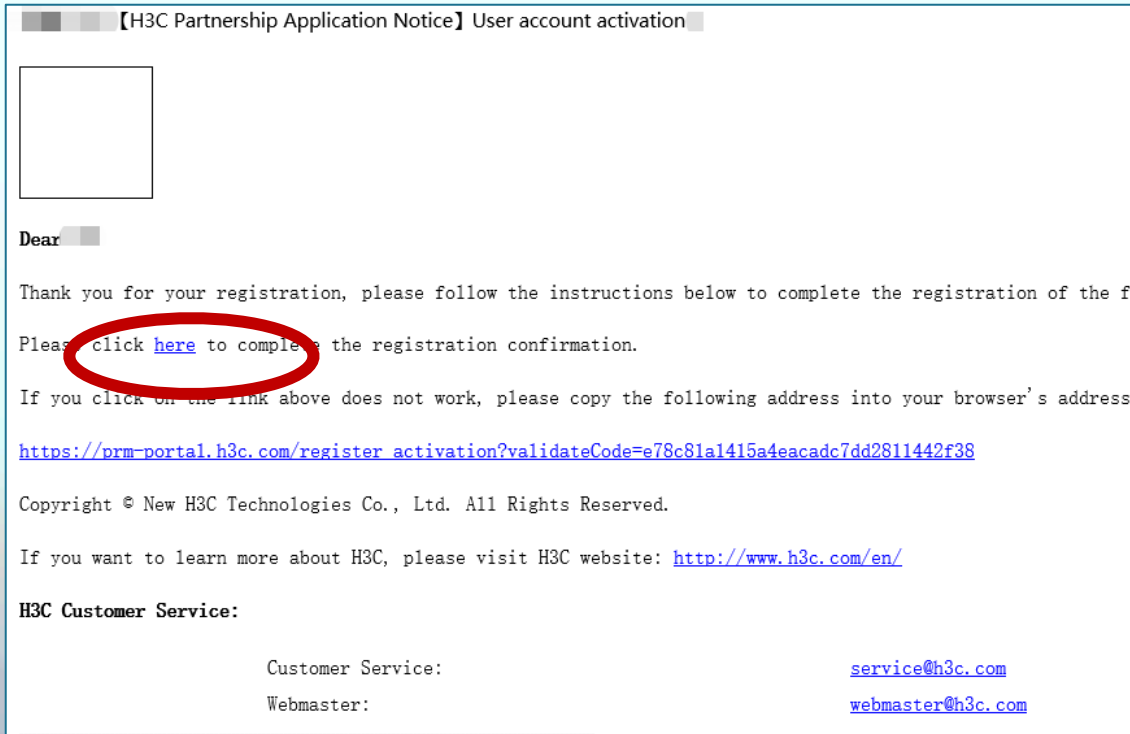
個人メールアドレス
※オプション

役職タイプを選択

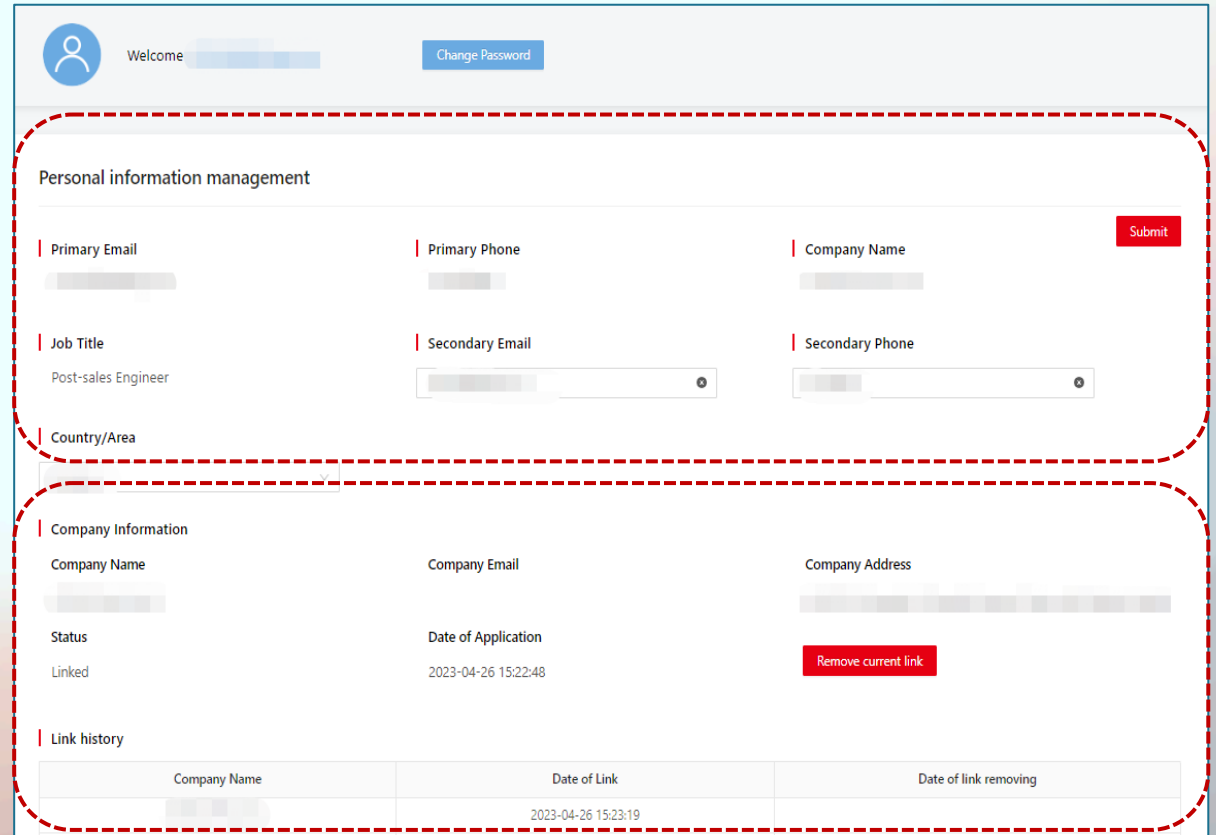
* Must input item

ステップ2: アクティベーション

3) 下記アクティベーションメールのリンクをクリックして、サブアカウントをアクティベートする。



4) アクティベーション後下記画面にて会社情報を確認。



ステップ3: パートナーアカウントとバインディング

- 「To link with a company」をクリック、「Job Title」と「Company Name」を記入して、記入内容を保存。

Home > Personal information management

Welcome [redacted] [Change Password](#)

Personal information management

Primary Email [redacted] **Primary Phone** [redacted] **Secondary Email** [redacted] [Submit](#)

Secondary Phone [redacted] **Country/Area** [redacted]

Link management

[To link with a company](#)

Link history

Company Name	Date of Link	Date of link removing
[redacted]	2023-04-25 11:02:06	2023-04-26 10:29:40

To link with a company [X]

* Job Title:

* Company Name:

[Confirm](#)

Company Information

Company Name	Status
[redacted]	Processing

[Revoke link application](#)

Sub-account Application

PI Pub intlbusiness [redacted]

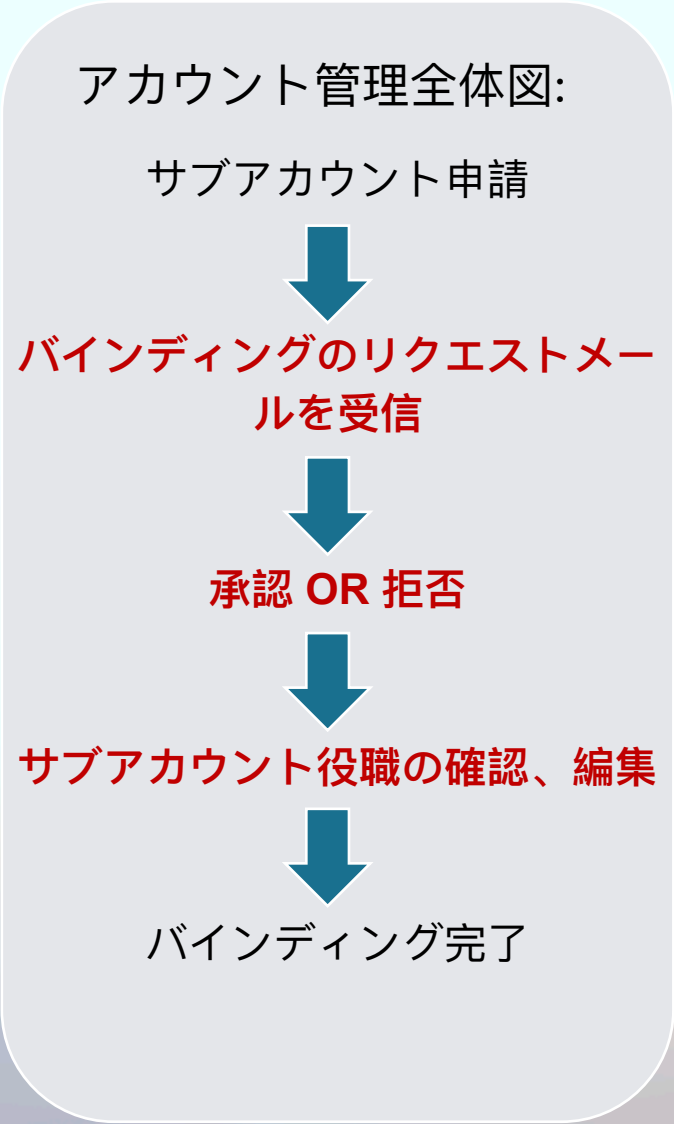
Applicant: [redacted]

Apply Time: Wed Apr 26 20:44:37 CST 2023

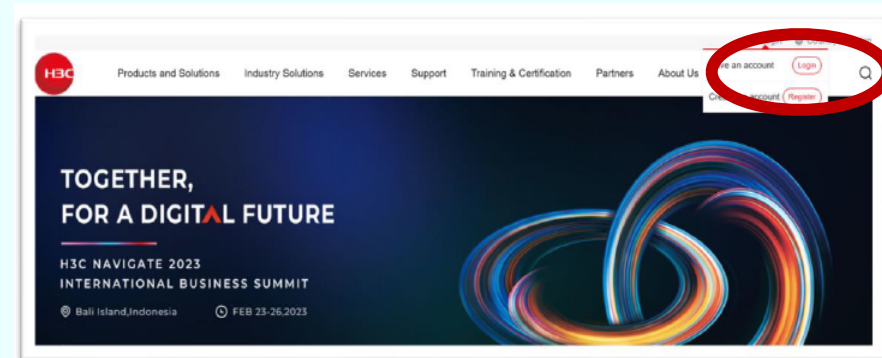
Request Category: Sub-account application for company link

Please Click [here](#) to check it

ステップ4: バインディングを承認



- 1) ASPパートナーアカウントでHPにログイン
- 2) サブアカウント管理画面に遷移



Partner Access Management

Primary account

Account: [redacted] Email: [redacted] Country: [redacted] [Change Password](#)

Company Name: [redacted] Company Email: [redacted] Company Address: [redacted]

Sub-account

Sub-account Type	Sub-account Name	Primary Email	Status	Date of Application	Date of link removing	Operation
Admin	TEST [redacted]	[redacted]@h3c.com	Processing	2023-01-11 17:57:07		Edit
	[redacted]	[redacted]	Processing	2023-02-21 14:55:03		Edit
Select	li lei	[redacted]	Processing	2023-03-22 14:14:32		Accept Decline
Business Contact	NewH3CEmployee NewH3CEmployeeRegister		Linked	2023-01-30 11:23:16		Edit
Business Contact	NewH3CEmployee NewH3CEmployeeRegister		Linked	2023-04-07 13:17:50		Edit

サブアカウントの管理(オプション)

同一サブアカウントに複数の役職を追加する事もできます。

Sub-account Type	Sub-account Name	Primary Email	Status	Date of Application	Date of link removing	Operation
Admin	[Redacted]	[Redacted]c.com	Processing	2023-01-11 17:57:07		Edit
	[Redacted]	[Redacted]ph	Processing	2023-02-21 14:55:03		Edit



- ✓ Post-sales Engineer
- ✓ Technical Manager
- ✓ Service Commercial
- ✓ Service Sales
- ✓ Service Admin

Sub-account Type	Sub-account Name	Primary Email	Status	Date of Application	Date of link removing	Operation
<div style="border: 1px solid red; padding: 5px;"> Business Contact X Finance X GM X Operation X Partnership Application Contact X Pre-sales Engineer X </div>	[Redacted]	[Redacted]	Processing	2023-01-11 17:57:07		Confirm Cancel

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各プラットフォームのご紹介



Web to Case

https://www.h3c.com/en/Support/Online_Help/Web_to_Case/



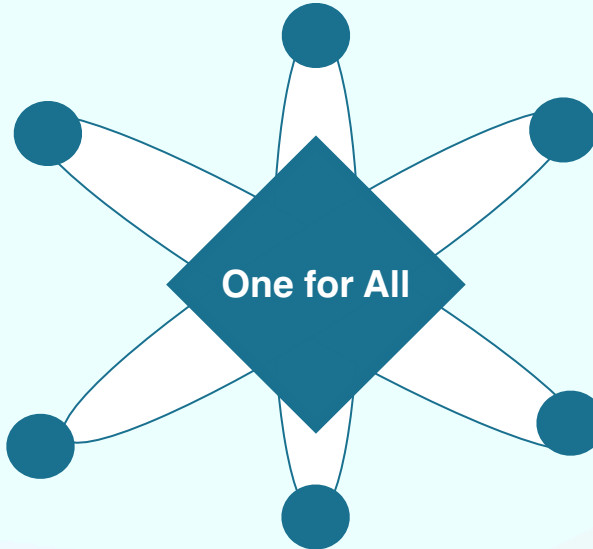
E-learning Center

https://www.h3c.com/en/Partners/Partner_Resources/e-Learning_Center/



Software Download

https://www.h3c.com/en/Support/Resource_Center/Software_Download/



Cloud Lab (emulator)

https://www.h3c.com/en/support/resource_center/en/others/catalog/h3c_cloud_lab/h3c_cloud_lab/?tbox=Software



Knowledge Base (ENG & JPN)

<https://knowledge.h3c.com/Theme/index>
<https://knowledge-jp.h3c.com/>



Biao gan (Tools)

https://www.h3c.com/en/support/resource_center/en/others/catalog/biaogan/biaogan/?tbox=Software



Technical Documents

https://www.h3c.com/en/Support/Resource_Center/Technical_Documents/



Web to Case

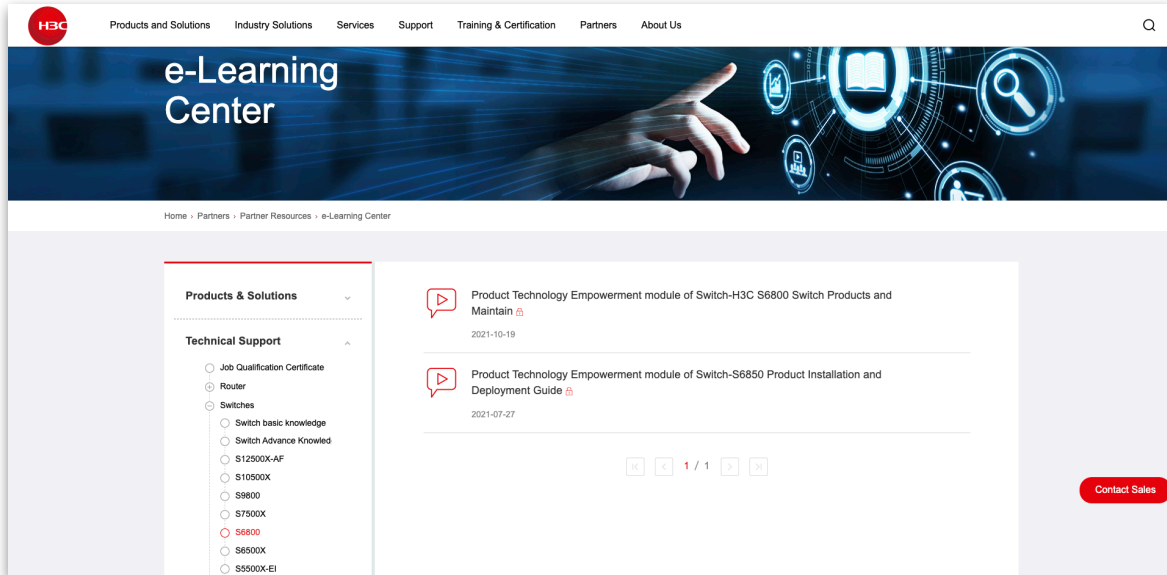
The screenshot shows the H3C Web to Case portal. At the top, there is a navigation bar with links for Products and Solutions, Industry Solutions, Services, Support, Training & Certification, Partners, and About Us. The main header features the 'Web to Case' title. Below this, a welcome message reads 'Welcome to New H3C Online Technical Support Platform'. Three main action buttons are displayed: 'Submit new case' (with a red icon), 'SMB Case Mgmt' (with a red icon), and 'Review existing cases' (with a red icon). A 'Contact Sales' button is located at the bottom right.



Cloud Lab (emulator)

The screenshot displays the H3C Cloud Lab network emulator interface. It shows a network topology diagram with several routers (R1, R2, R3, R4, R5) and switches (SW1, SW2, SW3, SW4). The diagram is divided into different areas: 'OSPF Area0', 'Area1', and 'RIP'. A central 'INTERNET' cloud is connected to R1 and R2. The interface includes a configuration panel on the left with fields for device names and IP addresses, and a 'Capture Interface List' panel on the right. The system version is noted as HCL v5.10.0.

E-learning Center



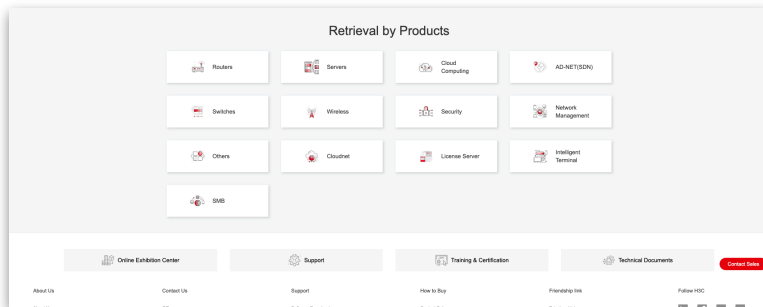
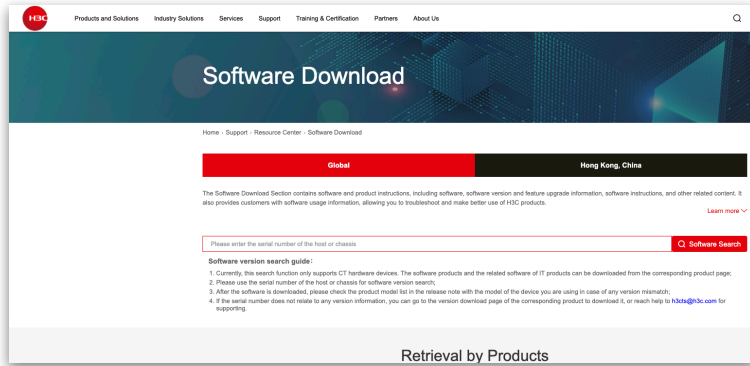
Knowledge Base (ENG & JPN)



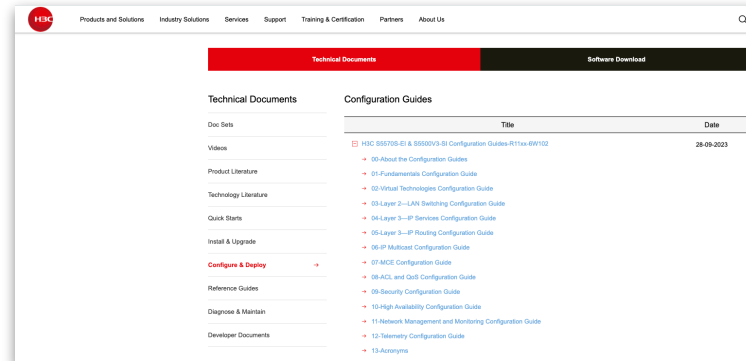
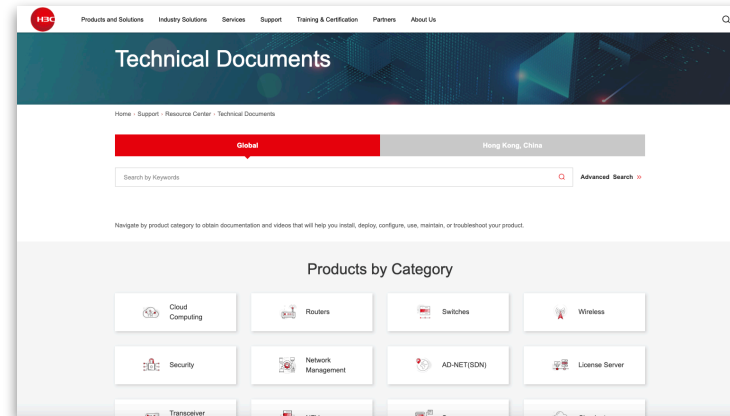
各プラットフォームのご紹介



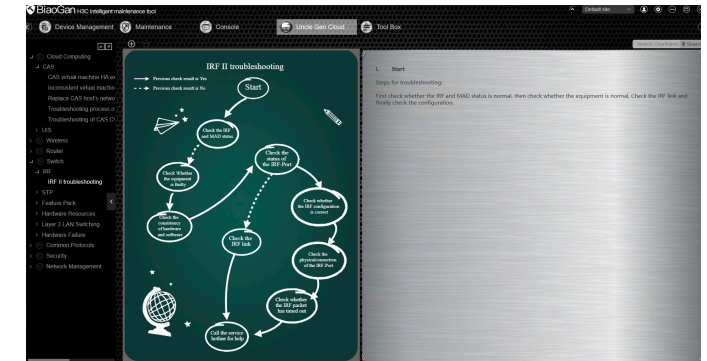
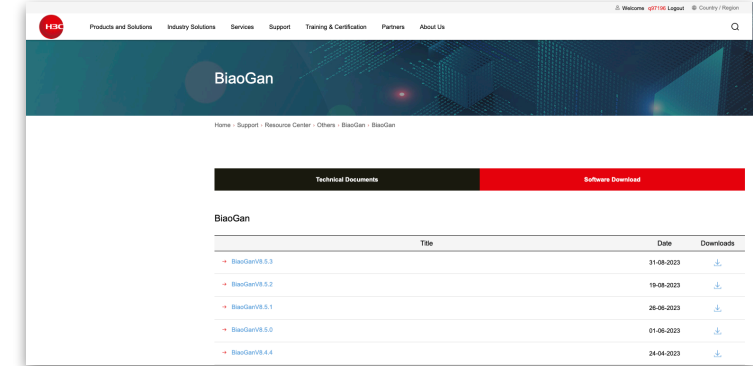
Software Download



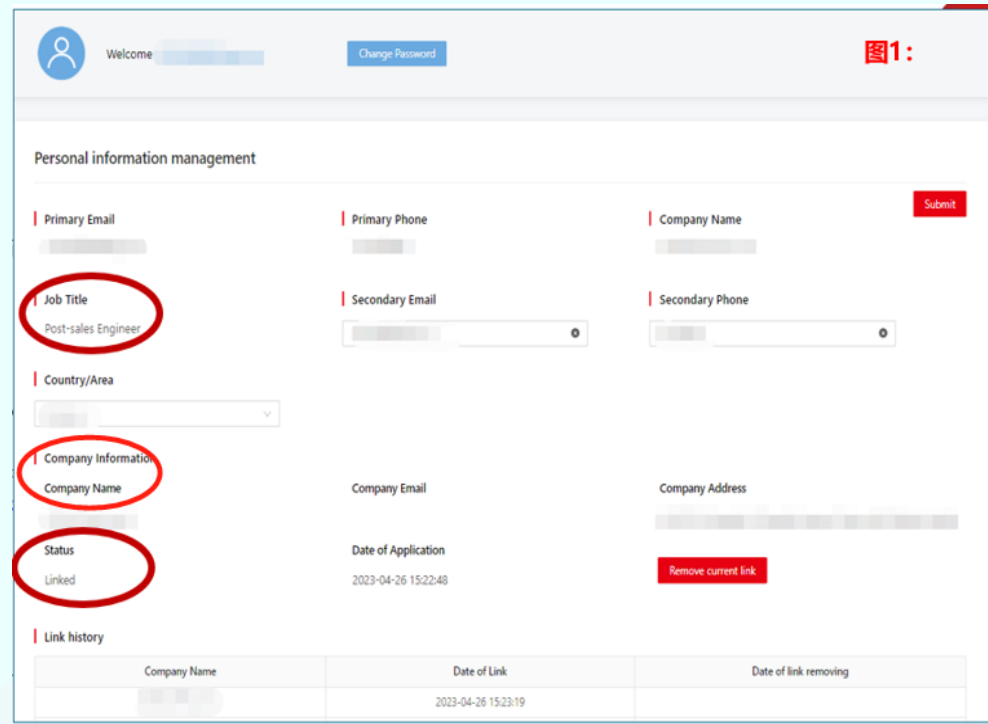
Technical Documents



Biao gan (Tools)



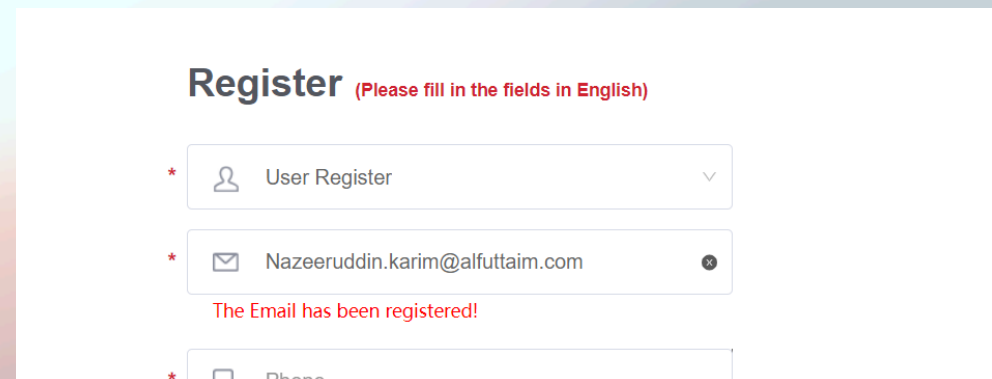
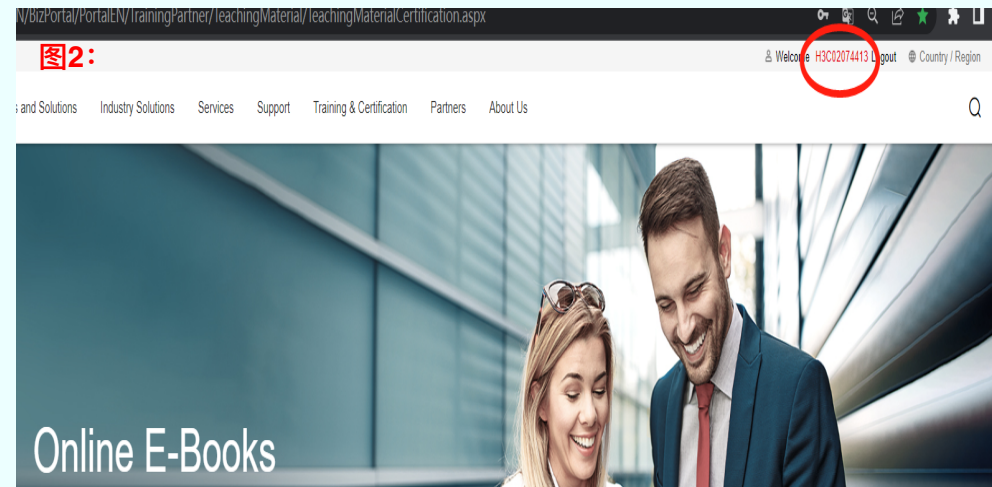
No	problem	Solution
1	Sub-Accounts cannot be used for learning platform, software in official website cannot be downloaded 个人账号无法进行learning学习&官网软件版本无法下载	Log in to Sub Account and check (Bild1) : ① applied for link with Company Account –check Company Name ② Company Account approved – check Status ③ Sub Account type belong to after-sales type –check Job Title 登录子账号界面进行自查（图1）： ①是否申请公司绑定-Company Name ②公司是否审批通过-Status ③子账号类型是否售后类型-Job Title
2	Link form Sub Account: the corresponding Partner Account cannot be found or comes error by submitting link application 子账号关联公司时查不到对应公司名称或关联时系统报错	Channel authentication is not completed, or Company Account function is not allocated. ① Market channel, contact with channel manager for channel certification status ② Service partner, contact with channel service manager for channel certification status 渠道未完成认证或母账号功能未开通 ①市场渠道，与渠道经理了解渠道认证状态 ②服务商渠道，与渠道服务经理了解渠道认证状态
3	Modify the registered email address of Partner Account 母账号注册邮箱的修改	Contact H3C for modification. Note that the email address cannot be used for the sub account. ① Marketing channel, initiator is channel manager ② Service channel, initiator is service channel manager 联系H3C修改，注意该邮箱不能同时用于子账号邮箱。发起人： ①市场渠道，发起人为渠道经理 ②服务渠道，发起人为服务渠道经理



FAQ-2



No	problem	Solution
4	After Sub account login, click the account name in the right corner, system log out automatically and ask for re-login 子账号登录后，点击右上角账号名系统退出登录，要求再次登录	Email address of sub-account is same as that one for H3C University Certification examination system, please contact with H3C for solution (Bild 2) 子账号邮箱与新华三大学认证考试系统账号邮箱相同，此问题请联系H3C（图2）
5	service admin is for what? service admin 的作用是什么？	To Approve the link applications from sub-account which include after-sales roles 功能：审批处理包含售后角色的子账号申请
6	Why H3C User ID could not visit some platform? H3C User ID访问受限？	Need link with partner account, otherwise only could download Technical Documents 未绑定渠道的类型，仅可以官网文档下载
7	Email has been registered? 子账号注册页显示邮箱已注册过	Log in directly through the original account, in personal page to apply for link with partner account 直接通过原始账号登录，查看个人子账号页面信息（申请绑定关联）
8	Forget the password of Sub-account 子账号登录密码遗忘	By login webpage click “forget password” 官网登录界面“forget password”找回密码



A hand is shown interacting with a digital globe that is overlaid on a laptop keyboard. The globe is composed of a grid of white dots connected by thin white lines, creating a network-like structure. The background is a blurred image of a laptop keyboard, with a blue and white color scheme. The overall scene suggests a focus on digital technology and global connectivity.

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